



State of Wisconsin
Department of Corrections
Complaints Decided by Subject
from 01/01/2011 to 12/31/2011

Institution	ICE Return Letter	Complaints Decided	ICE Rejected	RA Dismissed	RA Not Dismissed	Appealed	OOS Dismissed	OOS Not Dismissed	Reimbursed	Amount Reimbursed	Max									
0 : ICE Return Letters	8,153	50.34%																		
1 : Staff	1,435	8.86%	2,784	10.69%	949	34.09%	1,379	49.53%	456	16.38%	402	14.44%	386	96.02%	15	3.73%	1	0.04%	\$25.98	\$25.98
2 : Correspondence & Publications	506	3.12%	1,929	7.41%	380	19.70%	1,262	65.42%	287	14.88%	317	16.43%	294	92.74%	23	7.26%	20	1.04%	\$142.16	\$31.85
3 : Discipline	273	1.69%	1,887	7.24%	1,304	69.10%	500	26.50%	83	4.40%	230	12.19%	208	90.43%	21	9.13%	2	0.11%	\$55.80	\$30.00
4 : Medical	928	5.73%	3,206	12.31%	786	24.52%	1,729	53.93%	691	21.55%	712	22.21%	682	95.79%	29	4.07%	20	0.62%	\$157.50	\$15.00
5 : Release	19	0.12%	130	0.50%	78	60.00%	48	36.92%	4	3.08%	19	14.62%	18	94.74%	1	5.26%				
6 : Personal Physical Conditions	403	2.49%	1,233	4.73%	364	29.52%	649	52.64%	220	17.84%	198	16.06%	189	95.45%	8	4.04%				
7 : Personal Property	955	5.90%	4,656	17.88%	1,510	32.43%	2,271	48.78%	875	18.79%	593	12.74%	564	95.11%	28	4.72%	313	6.72%	\$7,797.29	\$347.00
8 : Rules	132	0.82%	1,139	4.37%	334	29.32%	698	61.28%	107	9.39%	179	15.72%	175	97.77%	4	2.23%	7	0.61%	\$24.68	\$7.50
9 : Religion	55	0.34%	293	1.12%	91	31.06%	181	61.77%	21	7.17%	69	23.55%	63	91.30%	6	8.70%				
10 : Work & School Programs	234	1.44%	808	3.10%	273	33.79%	430	53.22%	105	13.00%	126	15.59%	122	96.83%	4	3.17%	6	0.74%	\$65.27	\$33.08
11 : Visiting	109	0.67%	585	2.25%	127	21.71%	381	65.13%	77	13.16%	94	16.07%	89	94.68%	5	5.32%				
12 : Other	2,107	13.01%	3,619	13.89%	1,421	39.26%	1,811	50.04%	387	10.69%	631	17.44%	610	96.67%	20	3.17%	35	0.97%	\$347.35	\$74.49
13 : Food	239	1.48%	594	2.28%	155	26.09%	297	50.00%	142	23.91%	83	13.97%	79	95.18%	4	4.82%	6	1.01%	\$45.42	\$29.22
14 : Classification	96	0.59%	492	1.89%	287	58.33%	138	28.05%	67	13.62%	62	12.60%	60	96.77%	2	3.23%				
15 : ICRS	110	0.68%	449	1.72%	294	65.48%	144	32.07%	11	2.45%	86	19.15%	85	98.84%	1	1.16%				
16 : Discrimination	17	0.10%	55	0.21%	32	58.18%	19	34.55%	4	7.27%	5	9.09%	5	100%						
17 : Inmate Accounts	266	1.64%	1,143	4.39%	371	32.46%	599	52.41%	173	15.14%	174	15.22%	167	95.98%	7	4.02%	61	5.34%	\$1,294.17	\$390.39
18 : BCE	4	0.02%	15	0.06%	3	20.00%	8	53.33%	4	26.67%	2	13.33%	1	50.00%						
19 : Confidentiality of & Access to Protected Heal	12	0.07%	139	0.53%	46	33.09%	58	41.73%	35	25.18%	34	24.46%	30	88.24%	4	11.76%				
20 : Staff Sexual Misconduct			75	0.29%	22	29.33%	33	44.00%	20	26.67%	19	25.33%	17	89.47%	2	10.53%				
21 : Inmate Sexual Misconduct			20	0.08%	2	10.00%	12	60.00%	6	30.00%	1	5.00%	1	100%						
22 : Dental	42	0.26%	264	1.01%	57	21.59%	159	60.23%	48	18.18%	47	17.80%	47	100%			3	1.14%	\$22.50	\$7.50
23 : Mental Health	84	0.52%	256	0.98%	73	28.52%	147	57.42%	36	14.06%	68	26.56%	65	95.59%	3	4.41%				
24 : Staff Misconduct	16	0.10%	276	1.06%	76	27.54%	85	30.80%	115	41.67%	62	22.46%	57	91.94%	4	6.45%				
DOC Totals:	16,195		26,047		9,035	34.69%	13,038	50.06%	3,974	15.26%	4,213	16.17%	4,014	95.28%	191	4.53%	474	1.82%	\$9,978.12	\$390.39